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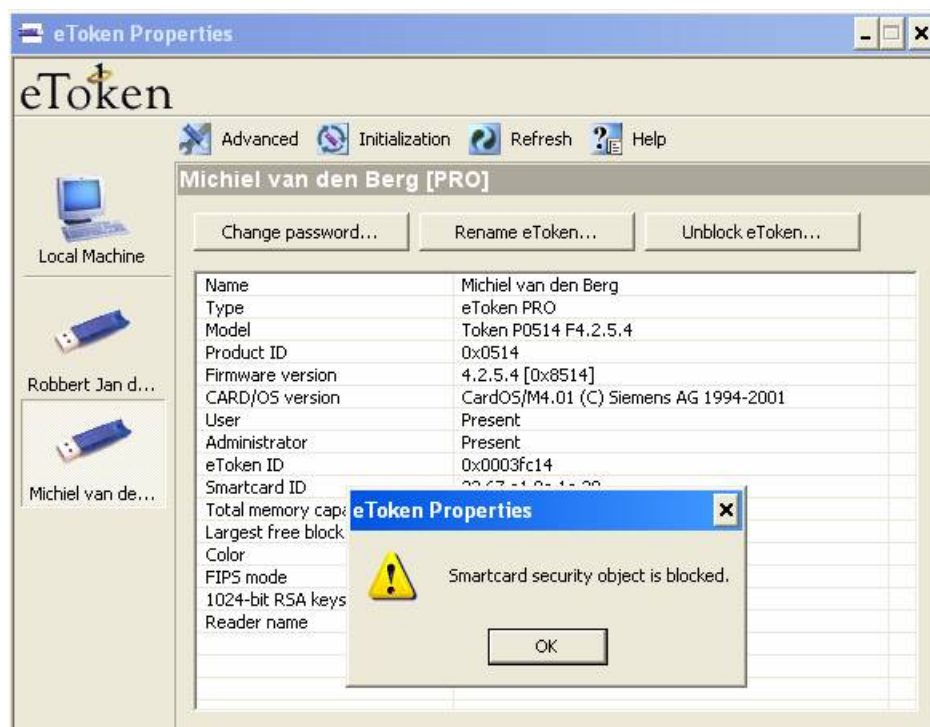
Revision: 1.0

Subject: Smart Card Security Object is blocked

Classifications: RTE > RTE 3.65 > eToken Properties

The information in this article applies to: RTE 3.65, eToken Properties

Background: after initializing the eToken, the following message might be prompt:



Cause:

This message will be prompt if the eToken has been initialized with wrong initialization key more the 10 times.

After 10 failures, the eToken is blocked for initialization and only if the eToken password is known, it is possible to access it.

Resolution:

If the eToken password is not known, the eToken is useless. This is designed this way as a security mechanism.

Key words: RTE, Security Object, Initialization

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